

You have the right to receive a “Good Faith Estimate” explaining how much your medical care will cost.

Under the law, health care providers need to give **patients who do not have insurance or who are not using insurance** an estimate of the bill for medical items and services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.
- Make sure your health care provider gives you a Good Faith Estimate in writing at least 1 business day before your medical service or item. You can also ask your health care provider, and any other provider you choose, for a Good Faith Estimate before you schedule an item or service.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate.

For questions or more information about your right to a Good Faith Estimate, visit [CMS.gov/NoSurprises](https://www.cms.gov/NoSurprises) or call the following:

For your hospital service, contact MedStar Health Patient Financial Services at **410-933-8200** or **866-423-2734** during business hours (8 a.m. to 8 p.m. EST, Monday through Friday).

For your ambulatory services bill, contact the MedStar Health practice and/or their scheduling team.

For your ambulatory surgery center bill, call MedStar Health at **410-540-4432** (7 a.m. to 3:30 p.m. EST, Monday through Friday).